

File Number : (mandatory)	
PORT of departure :	
PORT of destination :	

This form is to return at :




LOGTRANS SERVICES  
18 Allée de la Palun  
Z.I. de la Palun  
13100 MARIIGNANE

To the attention of the management  
Fax. : 33.(0)4 42 77 05 29  
E-mail. : jm.arcelin@logtrans.fr

Dear Customer,

You have entrusted us with transportation and we thank you. Our company is committed to provide benefits to quality, meeting the expectations of its customers and to continuously improve the services offered. To help us achieve this, we thank you for return by mail / Fax or Mail, or put directly into the Company's letter box this form completed by you. You are obviously free to complete this form with an email in which you can give us any comments that you consider relevant.

Fill the blank corresponding to your appreciation : \_\_\_\_\_

Evaluation :				Your comments
Your general appreciation of our services ?				
Our welcome ? (efficiency, advices, amiability)				
Does the bill complies with the price given initially ?				
Quality of the informations communicated during our services?				
Compliance with the stated time ? In case of a delay, have you been warned ?				
Clarity and conformity of the documents given by HOEGH AUTOLINERS ?				
Have you experienced difficulties on our responsiveness?				
What can we improve to serve you better?				

Date :

Name and Surname :

Signature :